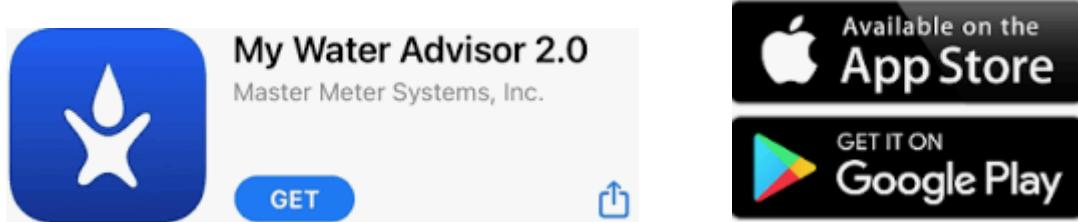


Smart Water Meter Signup Instructions

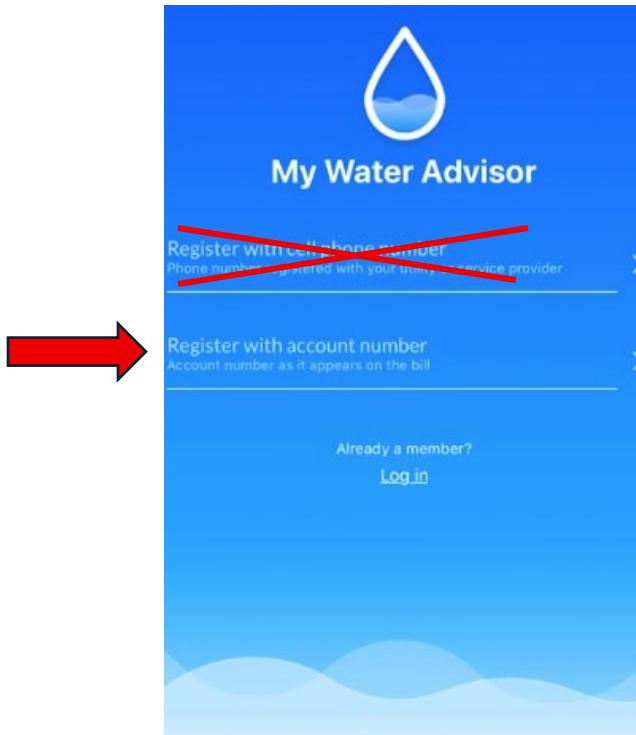
William County SIDD #3 (WCSIDD3) has recently completed the installation of the Allegro (AMI) Automated Metering Infrastructure with HydroPro and Master Meter. The new smart water meters log water consumption each hour and transmit water reads twice daily. The new meters include an app to assist customers in viewing their usage and setting goals and alerts. **Please see the step-by-step instructions below to access your smart water meter.**

Step 1. Start by locating the “**My Water Advisor 2.0**” on your App Store or Google Play. The icon will appear as follows:

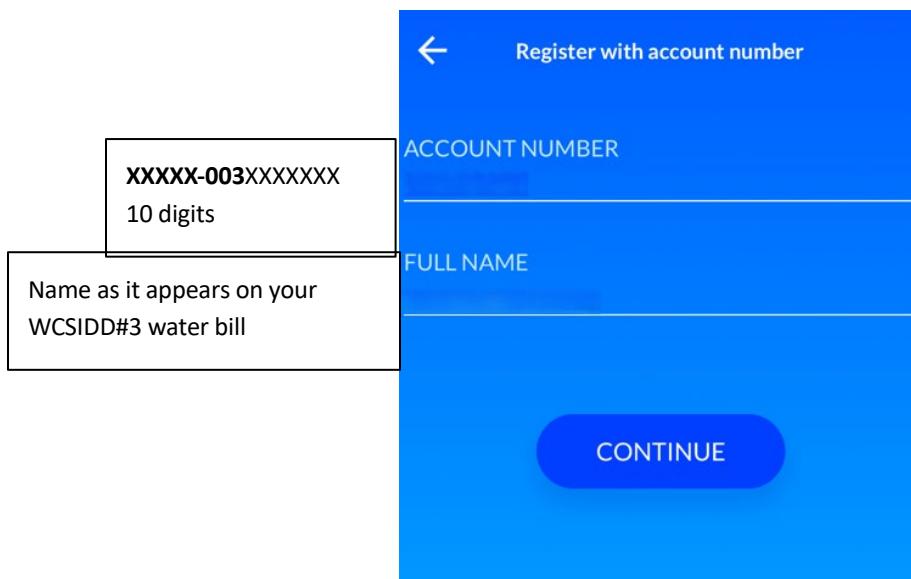


**if you don't plan to download the app, you can register and login to your account by visiting <https://mywateradvisor2.com/>*

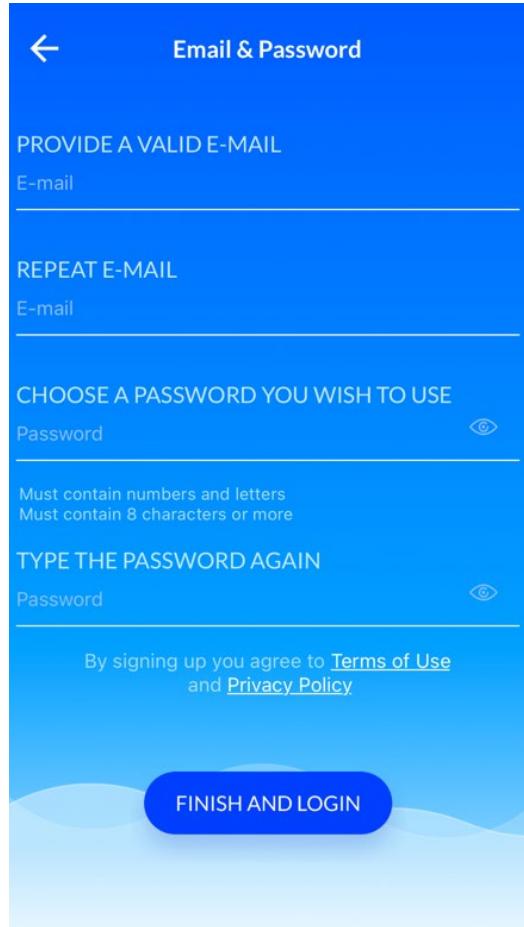
Step 2. Once the app is downloaded, you will need to register your account by entering your 10-digit account number. **Please note the cell phone sign up function is not available at this time.**



Step 3. Register your account number and full name. The account number entered **must** match the last ten-digit account numbers on your Williamson County SIDD#3 water bill beginning with **003**. Please do not enter the first five digits of the account number on your water bill. The Full Name **must** also match the name on your water bill exactly. If you have any trouble with this step, please contact our customer service team at customerservice@crossroadsus.com



Step 4. Complete login information. Provide a valid email and password for your My Water Advisor account. Then select “Finish and Login”



Features of the My Water Advisor 2.0 app



Questions/Issues with setup? Please contact customerservice@crossroadsus.com or 512-246-1400 for assistance.