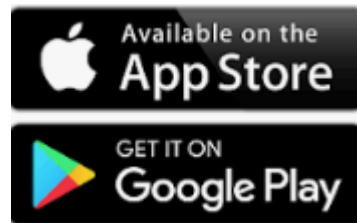
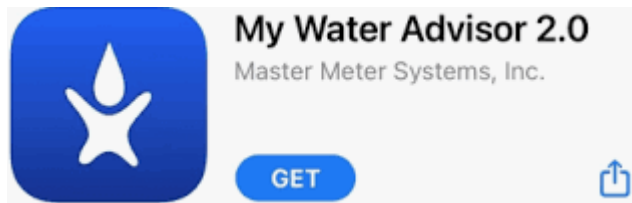


Smart Water Meter Signup Instructions

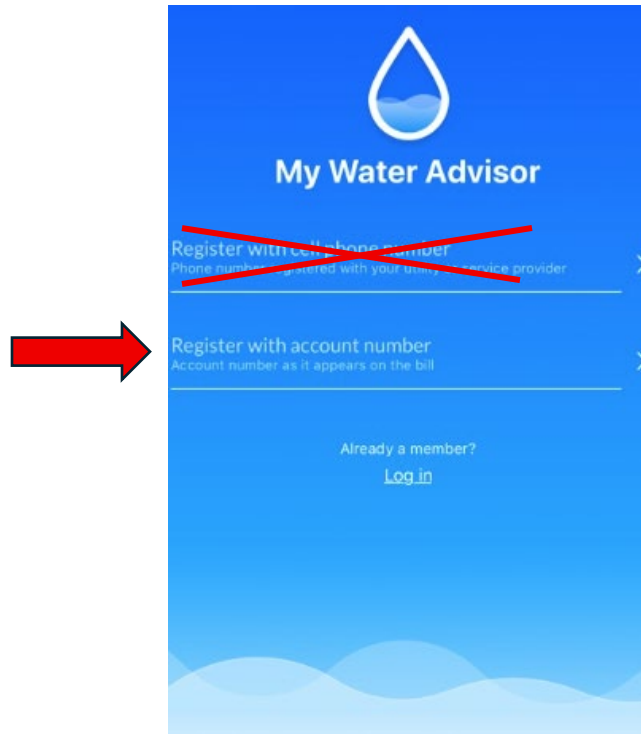
William County SIDD #3 (WCSIDD3) has recently completed the installation of the Allegro (AMI) Automated Metering Infrastructure with HydroPro and Master Meter. The new smart water meters log water consumption each hour and transmit water reads twice daily. The new meters include an app to assist customers in viewing their usage and setting goals and alerts. **Please see the step-by-step instructions below to access your smart water meter.**

Step 1. Start by locating the “**My Water Advisor 2.0**” on your App Store or Google Play. The icon will appear as follows:



**if you don't plan to download the app, you can register and login to your account by visiting <https://mywateradvisor2.com/>*

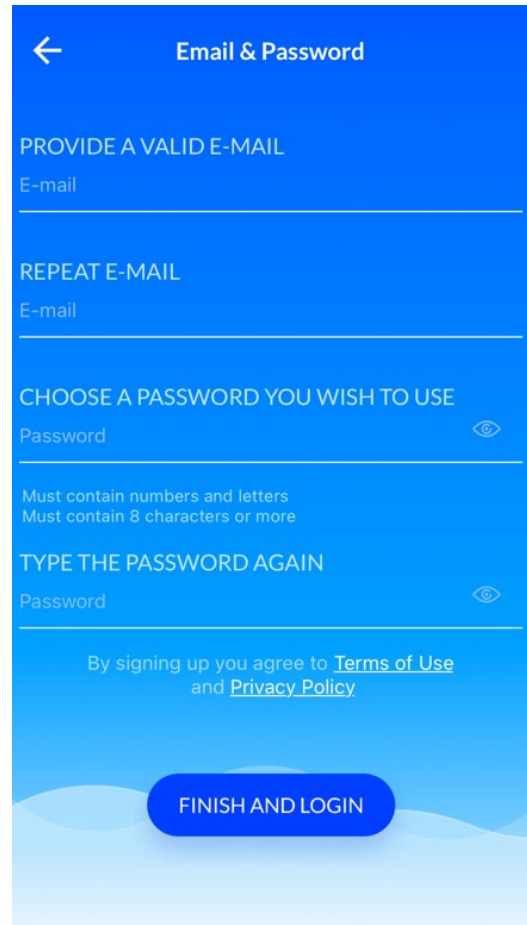
Step 2. Once the app is downloaded, you will need to register your account by entering your 10-digit account number. **Please note the cell phone sign up function is not available at this time.**



Step 3. Register your account number and full name. The account number entered **must** match the last ten-digit account numbers on your Williamson County SIDD#3 water bill beginning with **003**. Please do not enter the first five digits of the account number on your water bill. The Full Name **must** also match the name on your water bill exactly. If you have any trouble with this step, please contact our customer service team at customerservice@crossroadsus.com

A screenshot of the 'Register with account number' screen in the app. It features a blue background with a white back arrow at the top left. The title 'Register with account number' is at the top. Below the title are two input fields: 'ACCOUNT NUMBER' and 'FULL NAME'. At the bottom is a blue 'CONTINUE' button. To the left of the 'ACCOUNT NUMBER' field is a callout box containing the text 'XXXXX-003XXXXXX' and '10 digits'. Below that, another callout box contains the text 'Name as it appears on your WCSIDD#3 water bill'.

Step 4. Complete login information. Provide a valid email and password for your My Water Advisor account. Then select “Finish and Login”



The image shows a mobile application screen for account registration. The title bar at the top is blue with a white back arrow on the left and the text "Email & Password" in the center. The form consists of four input fields, each with a label above it and a placeholder text below it. The first two fields are for email, and the next two are for password. The password fields include a small eye icon to the right of the placeholder text. Below the password fields, there is a line of text stating "By signing up you agree to [Terms of Use](#) and [Privacy Policy](#)". At the bottom of the screen, there is a large blue button with the text "FINISH AND LOGIN".

← Email & Password

PROVIDE A VALID E-MAIL

E-mail

REPEAT E-MAIL

E-mail

CHOOSE A PASSWORD YOU WISH TO USE

Password

Must contain numbers and letters
Must contain 8 characters or more

TYPE THE PASSWORD AGAIN

Password

By signing up you agree to [Terms of Use](#) and [Privacy Policy](#)

FINISH AND LOGIN

Features of the My Water Advisor 2.0 app



Questions/Issues with setup? Please contact customerservice@crossroadsus.com or 512-246-1400 for assistance.